

Darien Public Library (CT)

Hennen's American Public Library Rating Index Special Report

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Section 1. Overview and Scores

Executive Summary

The HAPLR II Index is featured in the September 1999 issue of American Libraries magazine. The Index uses data provided by nearly 9,000 public libraries in the United States to create comparative rankings. The comparisons are in broad population categories with breaks at 1,000; 2,500; 5,000; 10,000; 25,000; 50,000; 100,000; 250,000; and 500,000. The two distinctions between the first and second editions of the Index are the number of libraries included: 7,000 in the first edition, nearly 9,000 in the second; and the population categories used, four in the first edition, 10 in the second. Both editions are based on the same data from the Federal-State Cooperative Service (FSCS).

The attached report compares all 10 libraries to one another and to Darien Public Library in Connecticut.

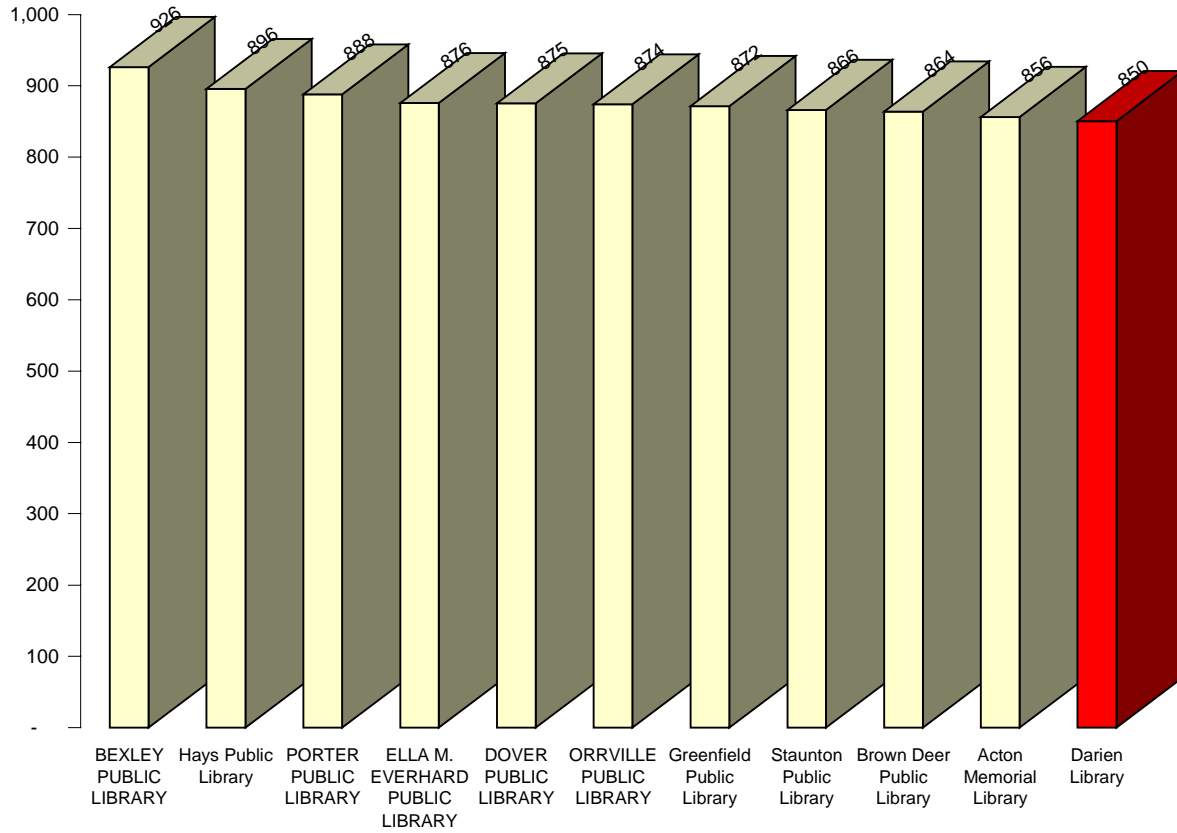
Each index factor produces a rank and percentile score. All factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost.

Thomas J. Hennen Jr., the author of the HAPLR Index, has nearly 25 years worth of experience in public libraries. He has published in Library Journal, American Libraries and in other American Library Association publications. He also had a column on rural library materials for the American Library Association's Booklist magazine. He has been a speaker for library associations throughout the U.S. and Canada. He is the Director of the Waukesha County Federated Library System.

The data attached include the raw data taken from the Federal State Cooperative Service, a division of the U.S. Department of education, as well as the calculations that are needed to generate the HAPLR Index.

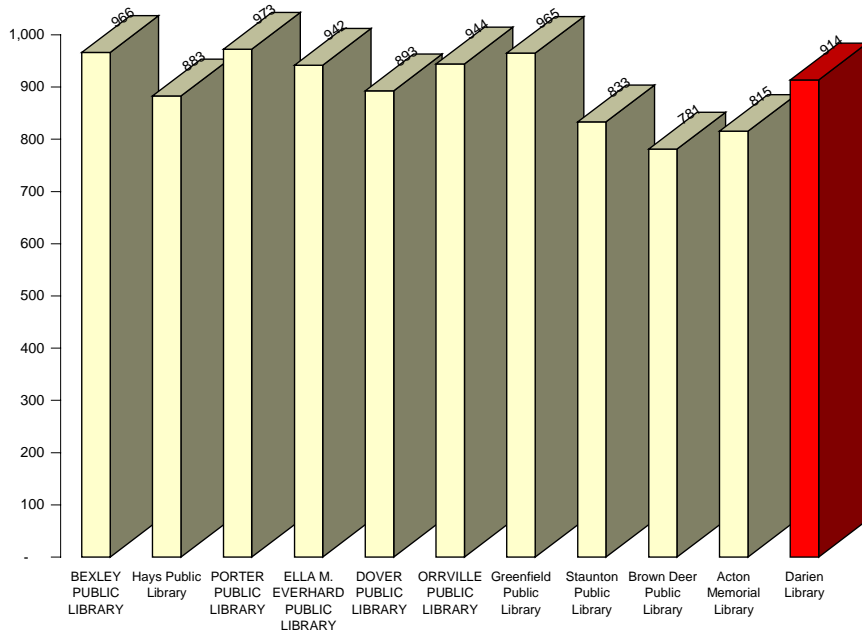
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Graph 1. HAPLR Scores



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Graph 2. HAPLR INPUT Scores

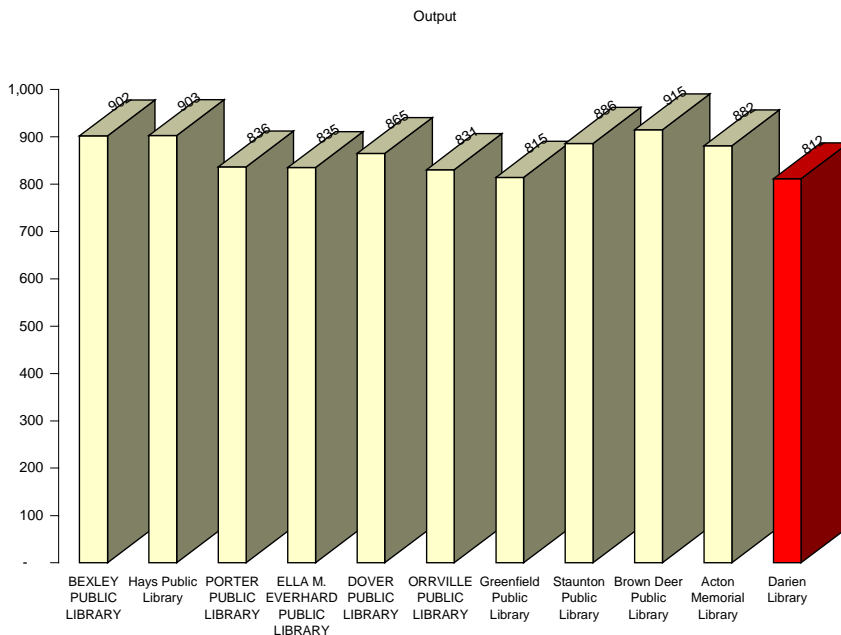


Input measures are primarily financial and the results of funding authority decisions.

Input measures used in the HAPLR Index and their weights are:

1. Spending per capita (3)
2. Percent budget to material (2)
3. Materials expenditure per capita (2)
4. FTE staff per 1,000 population (2)
5. Periodicals per 1000 residents (1)
6. Volumes per capita (1)

Graph 3. HAPLR OUTPUT Scores



Output measures are primarily the results of community acceptance of the service, management effectiveness and staff efficiency.

Output Input measures used in the HAPLR Index and their weights are:

1. Cost per circulation (3)
2. Visits per capita (3)
3. Collection turnover (2)
4. Circulation per Full Time Equivalent Staff (2)
5. Circulation per Capita (2)
6. Reference per capita (2)
7. Circulation per hour (2)
8. Visits per open hour (1)
9. Circulation per visit (1)

Section 2. Data Measures by Library for HAPLR Scores

Explanation of Data

The FSCS data elements listed in this report are a bit obscure, so there is an explanation table in the appendix.

Federal State Cooperative Service Data goes through three stages:

Preliminary Release

Early Release

Final Release

HAPLR Index I was based on 1997 **Preliminary Release Files** from the Federal-State Cooperative Service. In most cases this will be data for calendar or fiscal year 1997. Nearly 2,000 libraries of 9,000 nationally could not be included because they did not report at least one data element needed to compile the Index. HAPLR I used only 4 population divisions rather than the 10 preferred by FSCS and used for HAPLR Index II.

HAPLR Index II uses data the more complete data obtained from **1997 Early Release files**. The data collection methods employed by FSCS allow for imputing (or statistically estimating) data in their Early Release files, allowing comparisons to most of those remaining libraries identified. This increases the number of libraries that can be rated from around 7,000 to 9,000. HAPLR Index II employs the 10 standard population divisions used by FSCS rather than the 4 used in the first edition.

The data will be probably not be published in final form by the federal government until 2000, but the raw data is available at the FSCS web sited at <http://nces.ed.gov/surveys/public.html#contents>.

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Table 1a. FSCS Data for Libraries.

Highlighted rows are used in calculating the HAPLR Index. There is an explanation table for data elements in the appendix. *A notation of -1 means no report.*

LIBNAME	Darien Library	Staunton Public Library	ELLA M. EVERHARD PUBLIC LIBRARY	PORTER PUBLIC LIBRARY	Hays Public Library	Acton Memorial Library
ADDRESS	35 Leroy Ave.		1 Churchville Ave	132 BROAD ST.	27333 CENTER	1205 Main St.
CITY	Darien					Acton
ZIP1	06820	Staunton 24401	WADSWORTH 44281	WESTLAKE 44145	Hays 67601	01720
ZIP2	4497	3229	1850	3947	3693	3999
PHONE	2036552568	5403323902	3303345761	2168712600	9136259014	5082649641
POPU	19,171	24,500	23,013	18,224	17,363	15,983
CENTLIB	1	1	1	1	1	1
BRANLIB	0	0	0	0	0	0
BKMOB	0	0	2	0	0	0
MASTER	11.3	3	4	11	1.25	6
LIBRARIAN	12.24	4	9	12	1.25	6.94
OTHPAID	7.78	16	20.84	29.2	15.25	5.01
TOTPEMP (FTE Staff)	20.0	20	30	41	17	12.0
LOGGVT	1,157,347	618081	507156	1532120	575251	457,758
STGVT	28,232	172222	862156	909909	14197	22,893
FEDGVT	-	9630	0	6018	0	-
OTHINCM	536,018	6833	110244	122386	76822	31,251
TOTINCM	1,721,597	806766	1479556	2570433	666270	511,902
SALARIES	798,637	418408	562836	1188218	273700	379,803
BENEFIT	200,258	82660	92583	229181	46000	-
TOTEXP	998,895	501068	655419	1417399	319700	379,803
TOTEXPCOL (Materials \$)	309,086	165,488	319,656	544,167	144,803	96,782
OTHOPEXP	298,670	135972	306677	382216	186767	26,611
TOTOPEXP1 (Operating \$)	1,606,651	802,528	1,281,752	2,343,782	651,270	503,196
CAPITAL	149,774	11456	309457	136389	0	-
BKVOL	132,869	138,025	166,785	124,364	124,582	74,452
AUDIO	4,652	9691	8585	8163	7096	2,309
VIDEO	1,939	4025	9002	6580	5562	692
SUBSCRIPT	281	262	286	387	205	263
DUPLI (hrs open)	3,185	3,328	6,350	3,400	3,420	3,215
ATTEND (Visits)	335,811	248,950	115,627	323,076	148,200	192,074
REFERENCE	30,302	36,998	32,552	76,128	45,318	16,713
TOTCIR (Circulation)	475,220	461,185	694,969	725,227	408,413	295,708
LOANTO	1,504	53	12896	991	1141	3,632
LOANFM	845	660	15567	856	469	8,702
KIDCIRCL	199,903	145654	372621	242704	236451	143,335
KIDATTEND	9,510	17375	6934	15810	22069	2,192

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Table 1b. FSCS Data for Libraries.

Highlighted rows are used in calculating the HAPLR Index. There is an explanation table for data elements in the appendix. *A notation of -1 means no report.*

LIBNAME	BEXLEY PUBLIC LIBRARY	DOVER PUBLIC LIBRARY	Brown Deer Public Library	Greenfield Public Library	ORRVILLE PUBLIC LIBRARY
ADDRESS	2411 E. MAIN ST.	525 N. WALNUT ST.	5600 W. Bradley Road	700 North Broadway	230 N. MAIN ST.
CITY	BEXLEY	DOVER	Brown Deer	Greenfield	ORRVILLE
ZIP1	43209	44622	53223	46140	44667
ZIP2	2498	2851	3510	1741	1640
PHONE	6142319709	3303436123	4143570106	3174625141	3306831065
POPU	15,636	13,845	12,526	11,657	10,768
CENTLIB	1	1	1	1	1
BRANLIB	0	0	0	0	0
BKMOB	0	0	0	0	0
MASTER	11	1	4	4	3.45
LIBRARIAN	12	1	4	5	5.4
OTHPAID	25.02	9.24	6.5	7.03	5.7
TOTPEMP (FTE Staff)	37.0	10.2	10.5	12.0	11
LOGVGT	115	-	283,044	581,001	0
STGVT	1,649,393	513,223	169,256	50,838	481987
FEDGVT	-	-	201	-	10726
OTHINCM	111,950	69,672	21,305	105,481	64071
TOTINCM	1,761,458	582,895	473,806	737,320	556784
SALARIES	882,052	183,975	270,398	291,413	247882
BENEFIT	244,697	69,925	73,285	53,961	46406
TOTEXP	1,126,749	253,900	343,683	345,374	294288
TOTEXPCOL (Materials \$)	375,565	128,900	72,298	211,765	145,473
OTHOPEXP	267,862	65,720	61,174	233,152	64574
TOTOPEXP1 (Operating \$)	1,770,176	448,520	477,155	790,291	504,335
CAPITAL	188,615	29,933	5,139	-	32357
BKVOL	206,762	77,546	66,861	91,882	66,416
AUDIO	36,030	5,044	3,827	4,040	5250
VIDEO	8,816	1,945	1,865	5,147	2964
SUBSCRIPT	474	342	196	280	186
DUPLI (hrs open)	3,500	3,150	2,912	3,068	3,400
ATTEND (Visits)	267,280	152,100	153,794	130,000	46,650
REFERENCE	42,432	80,600	40,000	7,176	43,888
TOTCIR (Circulation)	807,823	239,106	279,869	307,882	285,546
LOANTO	1	-	8,061	38	6767
LOANFM	4	2,397	8,185	543	14412
KIDCIRCL	107,874	77,908	98,237	95,387	103976
KIDATTEND	9,609	2,845	1,665	7,001	10275

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Table 2a. HAPLR Index Calculations.

Data calculated from Federal-State Cooperative Service Data on prior page.

CITY	Darien Library	Staunton Public Library	ELLA M. EVERHARD	PORTER PUBLIC	Hays Public Library	Acton Memorial
MEASURE						
Expend per capita	\$83.81	\$32.76	\$55.70	\$128.61	\$37.51	\$31.48
Percent of Budget to Material:	19%	21%	25%	23%	22%	19%
Materials Expenditure Per cap	\$16.12	\$6.75	\$13.89	\$29.86	\$8.34	\$6.06
FTE Staff per 1,000 Populatic	1.04	0.82	1.30	2.26	0.95	0.75
Periodicals per 1000 resident:	14.66	10.69	12.43	21.24	11.81	16.45
Volumes per Capita	6.93	5.63	7.25	6.82	7.18	4.66
Cost per Circulation	\$3.38	\$1.74	\$1.84	\$3.23	\$1.59	\$1.70
Visits per capita	17.52	10.16	5.02	17.73	8.54	12.02
Collection Turnover	3.58	3.34	4.17	5.83	3.28	3.97
Circulation per FTE Staff hr	11.41	11.09	11.20	8.46	11.90	11.90
Circulation per capita	24.79	18.82	30.20	39.80	23.52	18.50
Reference per capita	1.58	1.51	1.41	4.18	2.61	1.05
Circulation per hour	149.21	138.58	109.44	213.30	119.42	91.98
Visits per hour	105.44	74.80	18.21	95.02	43.33	59.74
Circulation per visit	1.42	1.85	6.01	2.24	2.76	1.54
RANK						
Expend per capita	29	291	88	6	231	315
Percent of Budget to Material:	447	325	107	162	221	449
Materials Expenditure Per cap	18	176	23	2	107	227
FTE Staff per 1,000 Populatic	120	243	55	7	155	305
Periodicals per 1000 resident:	259	546	386	72	439	181
Volumes per Capita	69	162	50	73	54	307
Cost per Circulation	528	1,342	1,288	570	1,414	1,364
Visits per capita	20	121	584	18	202	72
Collection Turnover	189	243	100	24	267	124
Circulation per FTE Staff hr	188	217	207	512	157	158
Circulation per capita	12	40	5	3	15	42
Reference per capita	180	190	213	19	61	326
Circulation per hour	11	13	30	3	20	71
Visits per hour	13	48	912	17	246	104
Circulation per visit	1,007	618	26	423	248	880
WEIGHTED SCORE						
Expend per capita	4,929	4,143	4,752	4,998	4,323	4,071
Percent of Budget to Material:	2,450	2,694	3,130	3,020	2,902	2,446
Materials Expenditure Per cap	3,308	2,992	3,298	3,340	3,130	2,890
FTE Staff per 1,000 Populatic	3,104	2,858	3,234	3,330	3,034	2,734
Periodicals per 1000 resident:	1,413	1,126	1,286	1,600	1,233	1,491
Volumes per Capita	1,603	1,510	1,622	1,599	1,618	1,365
Cost per Circulation	1,584	4,026	3,864	1,710	4,242	4,092
Visits per capita	4,956	4,653	3,264	4,962	4,410	4,800
Collection Turnover	2,966	2,858	3,144	3,296	2,810	3,096
Circulation per FTE Staff hr	2,968	2,910	2,930	2,320	3,030	3,028
Circulation per capita	3,320	3,264	3,334	3,338	3,314	3,260
Reference per capita	2,984	2,964	2,918	3,306	3,222	2,692
Circulation per hour	3,322	3,318	3,284	3,338	3,304	3,202
Visits per hour	1,659	1,624	760	1,655	1,426	1,568
Circulation per visit	665	1,054	1,646	1,249	1,424	792
Raw Haplr Score	41,231	41,994	42,466	43,061	43,422	41,527
HAPLR	850	866	876	888	896	856
Percentile	99%	100%	100%	100%	100%	99%

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Table 2b. HAPLR Index Calculations.

Data calculated from Federal-State Cooperative Service Data on prior page.

CITY	BEXLEY PUBLIC	DOVER PUBLIC	Brown Deer Public Library	Greenfield Public Library	ORRVILLE PUBLIC
MEASURE					
Expend per capita	\$113.21	\$32.40	\$38.09	\$67.80	\$46.84
Percent of Budget to Material	21%	29%	15%	27%	29%
Materials Expenditure Per cap	\$24.02	\$9.31	\$5.77	\$18.17	\$13.51
FTE Staff per 1,000 Populatic	2.37	0.74	0.84	1.03	1.03
Periodicals per 1000 resident	30.31	24.70	15.65	24.02	17.27
Volumes per Capita	13.22	5.60	5.34	7.88	6.17
Cost per Circulation	\$2.19	\$1.88	\$1.70	\$2.57	\$1.77
Visits per capita	17.09	10.99	12.28	11.15	4.33
Collection Turnover	3.91	3.08	4.19	3.35	4.30
Circulation per FTE Staff hr	10.49	11.23	12.81	12.30	12.37
Circulation per capita	51.66	17.27	22.34	26.41	26.52
Reference per capita	2.71	5.82	3.19	0.62	4.08
Circulation per hour	230.81	75.91	96.11	100.35	83.98
Visits per hour	76.37	48.29	52.81	42.37	13.72
Circulation per visit	3.02	1.57	1.82	2.37	6.12
RANK					
Expend per capita	12	295	222	56	126
Percent of Budget to Material	275	47	992	70	46
Materials Expenditure Per cap	4	82	253	10	26
FTE Staff per 1,000 Populatic	4	313	226	124	126
Periodicals per 1000 resident	16	40	219	44	151
Volumes per Capita	1	166	194	30	102
Cost per Circulation	1,097	1,268	1,360	868	1,328
Visits per capita	23	103	67	98	725
Collection Turnover	133	336	95	241	85
Circulation per FTE Staff hr	267	202	118	135	128
Circulation per capita	2	57	19	9	8
Reference per capita	54	9	34	689	21
Circulation per hour	2	148	57	46	105
Visits per hour	45	192	142	258	1,164
Circulation per visit	196	854	641	370	24
WEIGHTED SCORE					
Expend per capita	4,980	4,131	4,350	4,848	4,638
Percent of Budget to Material	2,794	3,250	1,360	3,204	3,252
Materials Expenditure Per cap	3,336	3,180	2,838	3,324	3,292
FTE Staff per 1,000 Populatic	3,336	2,718	2,892	3,096	3,092
Periodicals per 1000 resident	1,656	1,632	1,453	1,628	1,521
Volumes per Capita	1,671	1,506	1,478	1,642	1,570
Cost per Circulation	3,291	3,804	4,080	2,604	3,984
Visits per capita	4,947	4,707	4,815	4,722	2,841
Collection Turnover	3,078	2,672	3,154	2,862	3,174
Circulation per FTE Staff hr	2,810	2,940	3,108	3,074	3,088
Circulation per capita	3,340	3,230	3,306	3,326	3,328
Reference per capita	3,236	3,326	3,276	1,966	3,302
Circulation per hour	3,340	3,048	3,230	3,252	3,134
Visits per hour	1,627	1,480	1,530	1,414	508
Circulation per visit	1,476	818	1,031	1,302	1,648
Raw Haplr Score	44,918	42,442	41,901	42,264	42,372
HAPLR	926	875	864	872	874
Percentile	100%	100%	99%	100%	100%

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Section 3. HAPLR Scores and Graphs Libraries

This section provides a graphic look at each library.

The summary data section lists the HAPLR Index scores, rank, and percentile for each library as calculated in the previous section.

The graphic section illustrates the percentile ranking for each library on each of the 6 input and 9 output measures.

The graphs compare each library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th percentile score means half of all libraries in the group scored higher, half lower.

The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percentile noted above.

Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost.

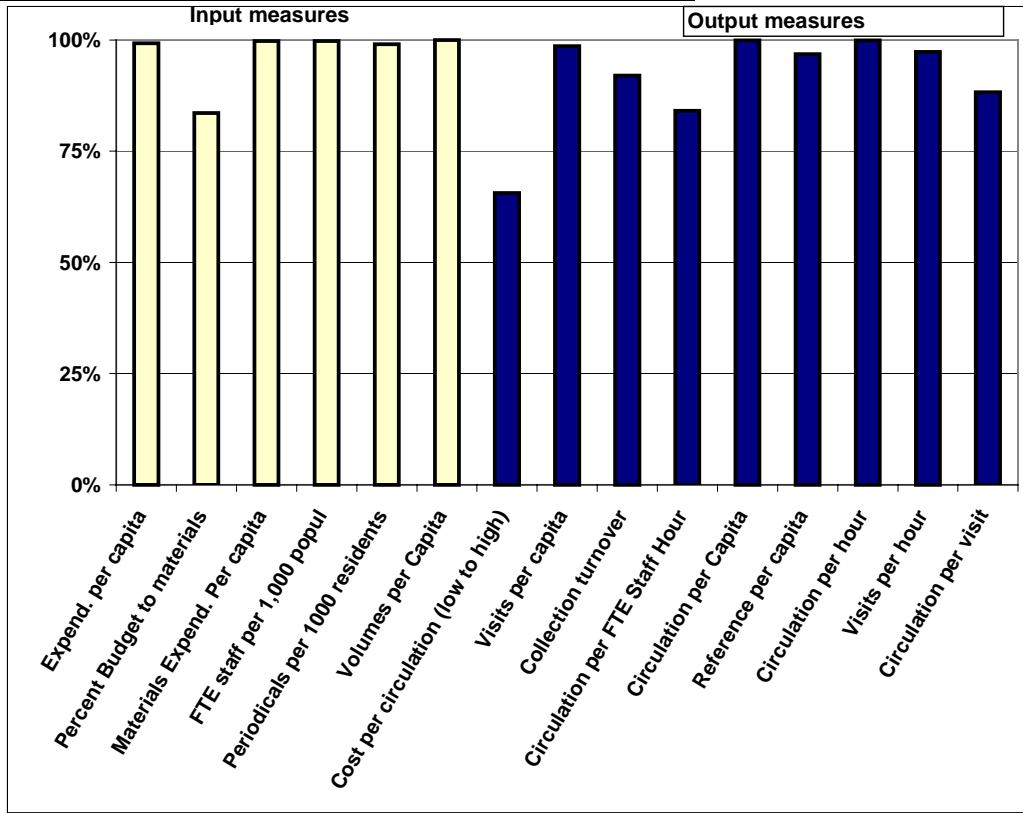
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Bexley Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	926
Rank of Libraries in this population category	1
Percentile	99.9%



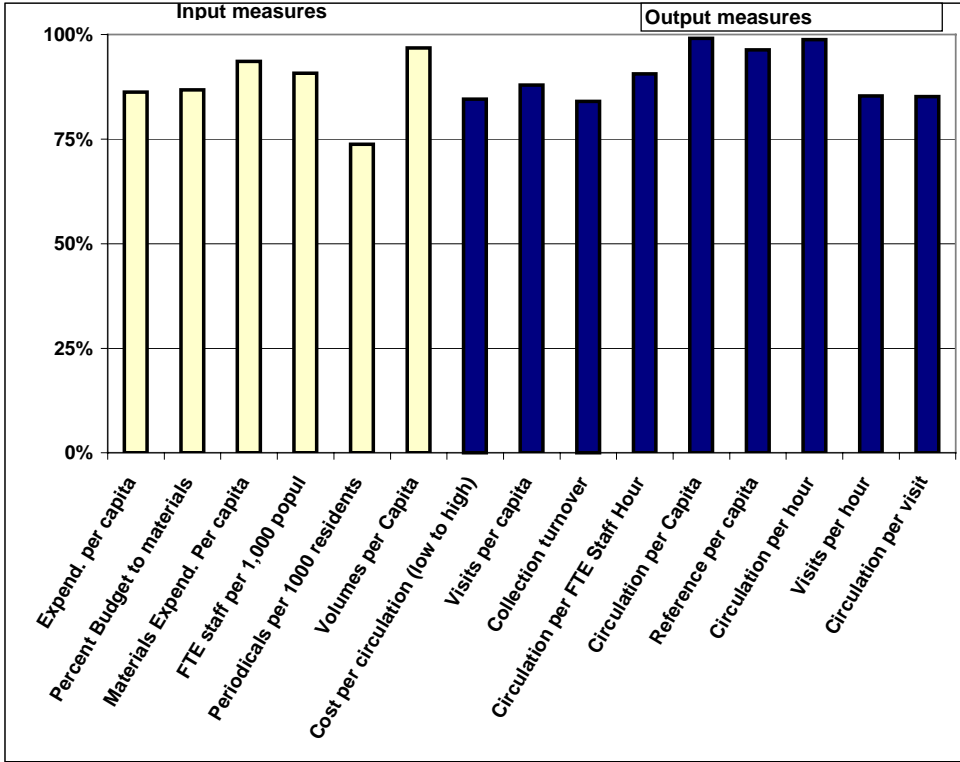
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Hays Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	896
Rank of Libraries in this population category	2
Percentile	99.9%



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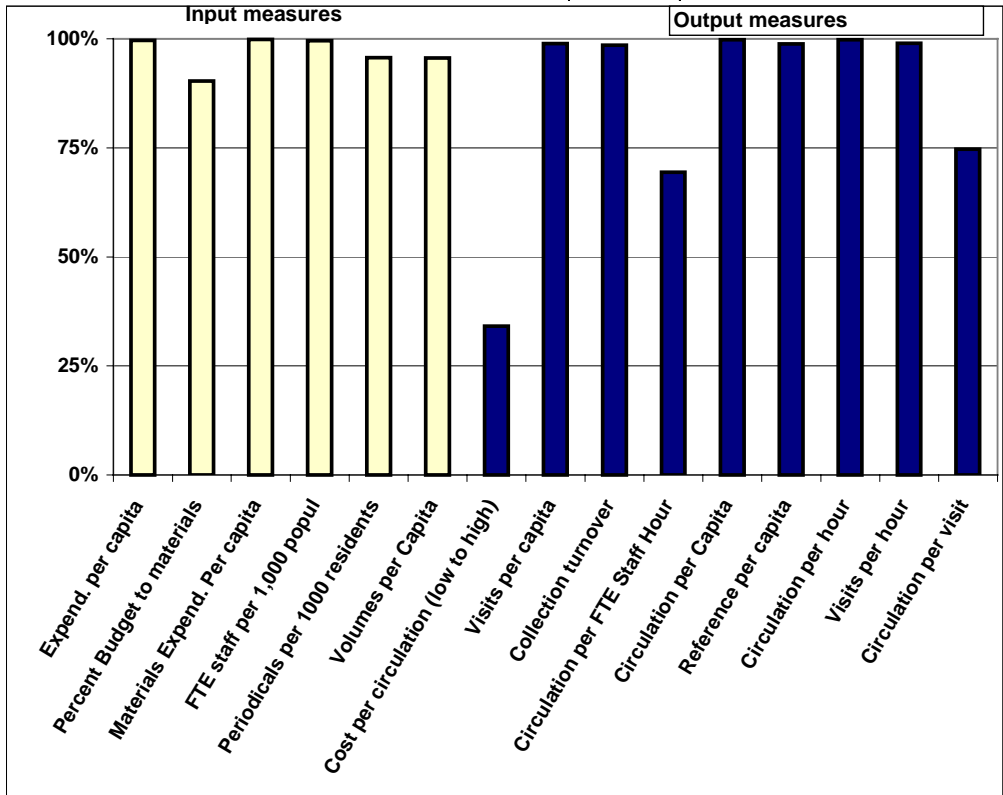
Porter Public Library

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Number of Libraries in this Population Category:

1672

HALPR Index Score for this Library	888
Rank of Libraries in this population category	3
Percentile	99.8%



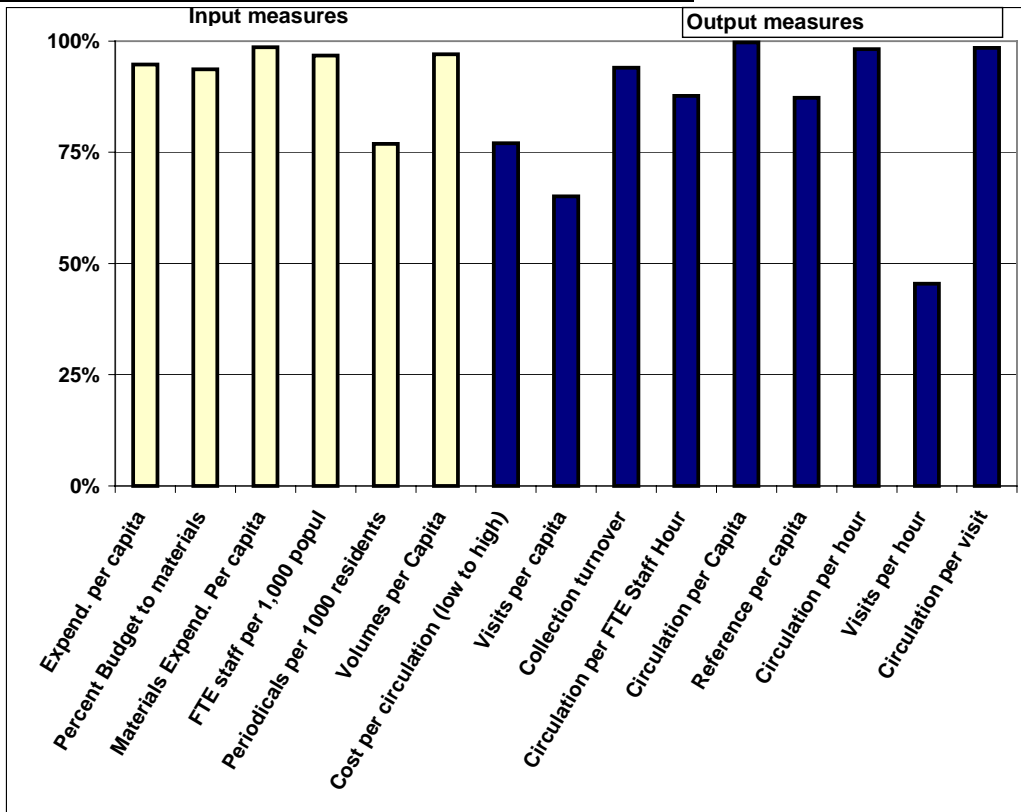
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Ella M. Everhard Public Library

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ELLA M. EVERHARD PUBLIC LIBRARY
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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	876
Rank of Libraries in this population category	4
Percentile	99.8%



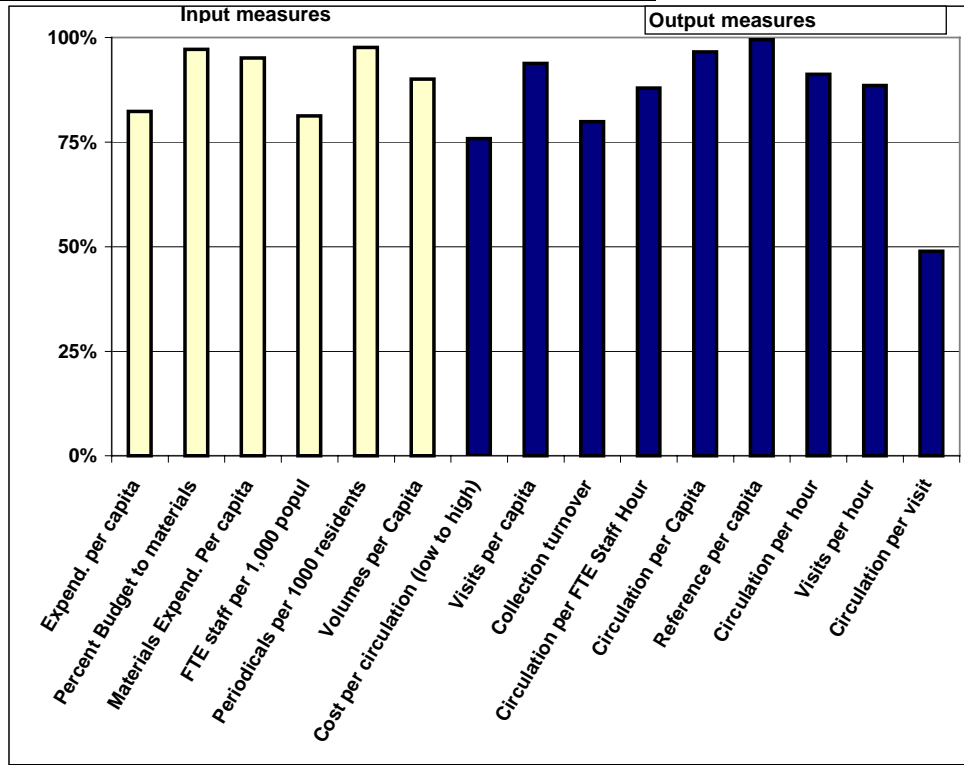
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Dover Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	875
Rank of Libraries in this population category	5
Percentile	99.7%



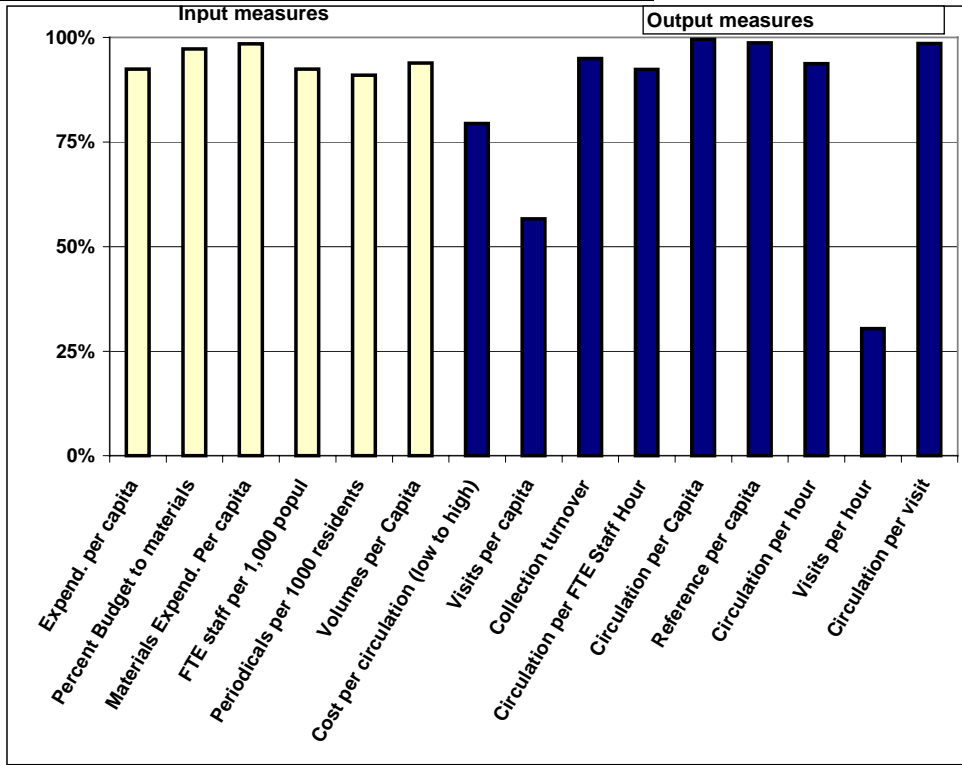
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Orrville Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	874
Rank of Libraries in this population category	6
Percentile	99,6%



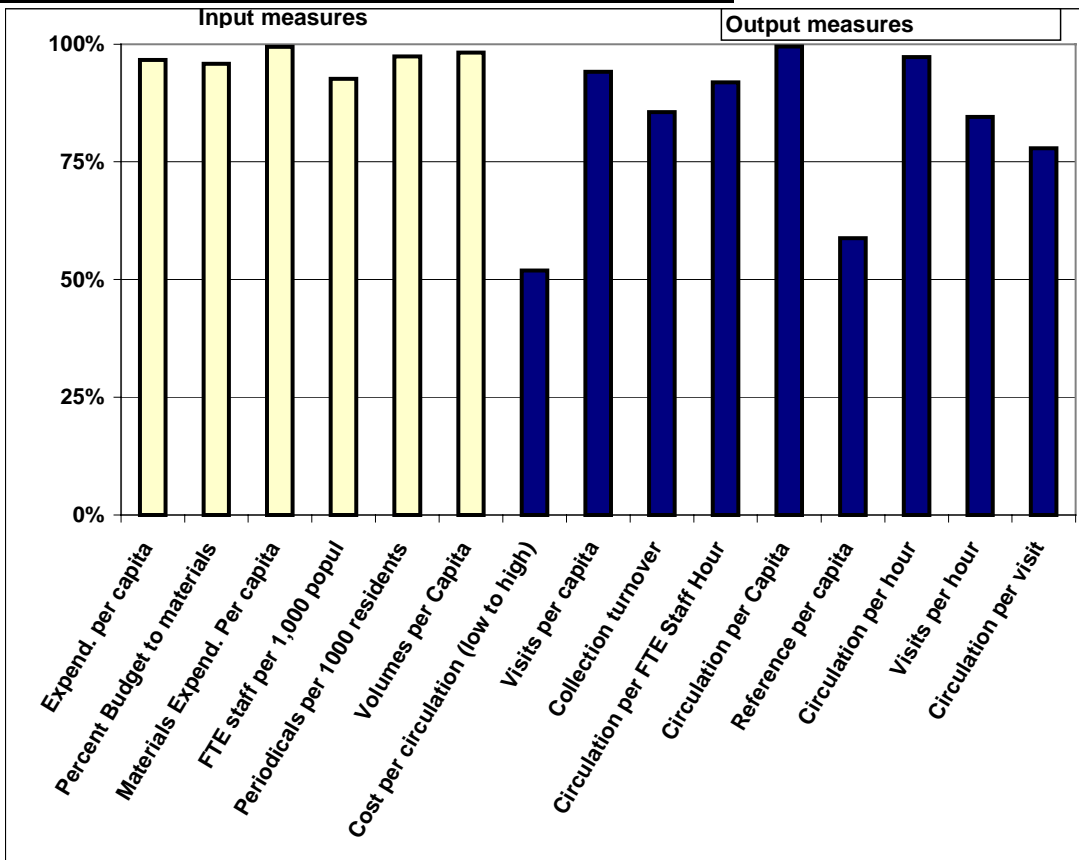
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Greenfield Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	872
Rank of Libraries in this population category	7
Percentile	99.6%



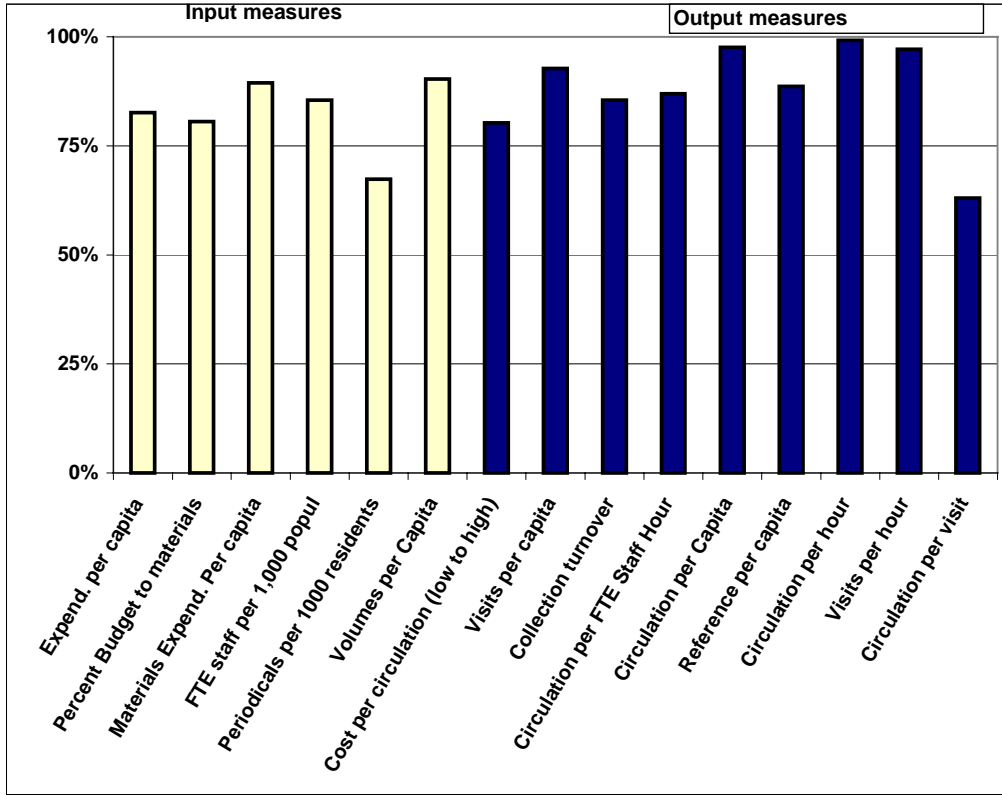
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Staunton Public Library

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Staunton Public Library
 October 9, 1999

Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	866
Rank of Libraries in this population category	8
Percentile	99.5%



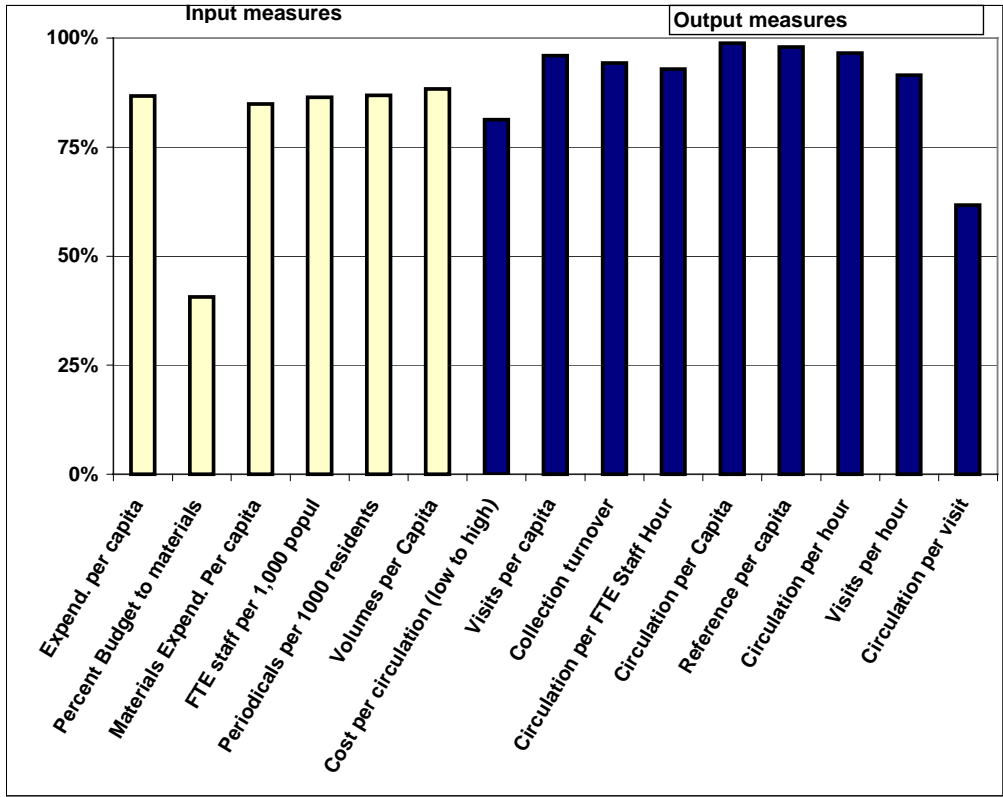
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Brown Deer Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	864
Rank of Libraries in this population category	9
Percentile	99.5%



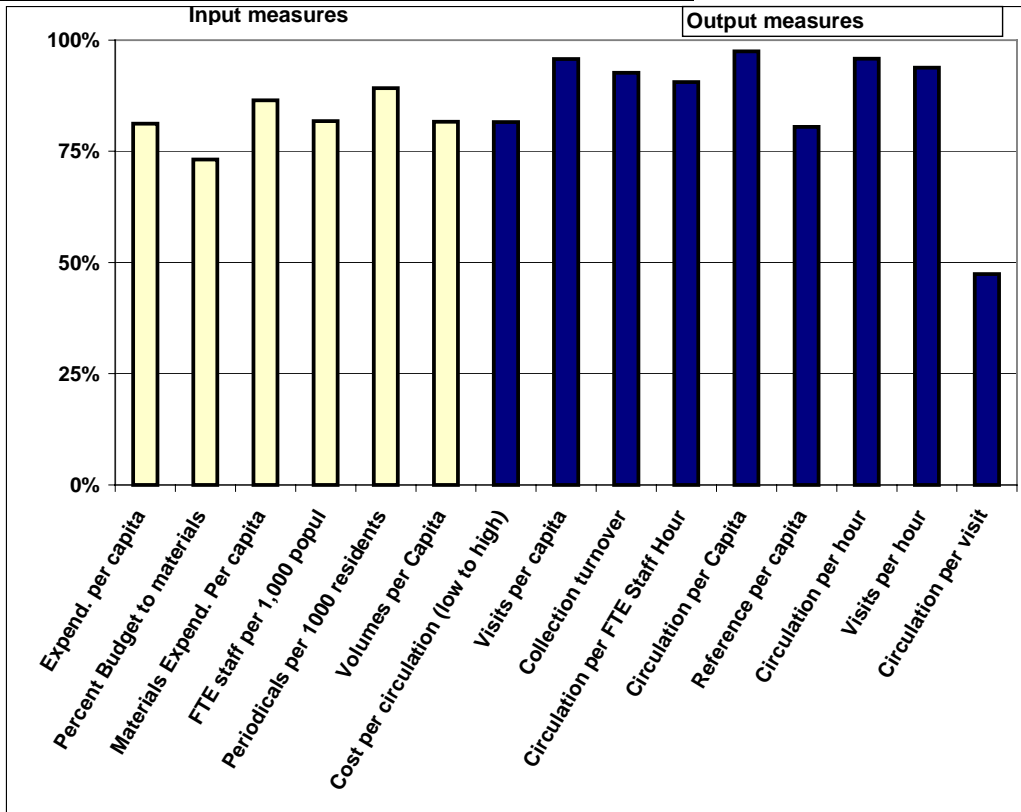
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Acton Memorial Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	856
Rank of Libraries in this population category	10
Percentile	99.4%



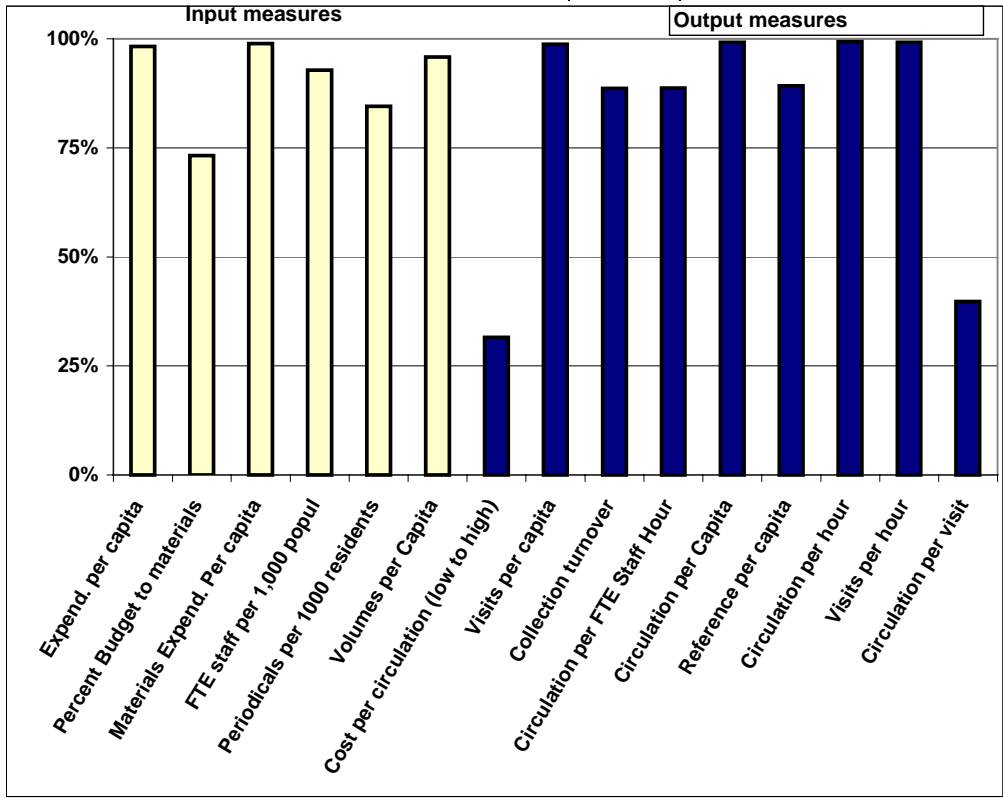
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Darien Public Library

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Number of Libraries in this Population Category: 1672

HALPR Index Score for this Library	850
Rank of Libraries in this population category	12
Percentile	99.3%



Darien Public Library (CT)

APPENDIX DATA

Explanation of Data Elements in the FSCS Measures

LIBID	Library ID number assigned by state library
LIBNAME	Library Name
ADDRESS	Address of the main library
CITY	City in which library is located
STABR	State
ZIP1	Five digit zip code
ZIP2	Extended zip code
PHONE	Phone number of main library
POPU	Population of library service area as assigned by state library
CENTLIB	Central Library
BRANLIB	Branch library
BKMOB	Bookmobile
MASTER	Librarians with masters degree
LIBRARIAN	Librarians without masters degree
OTHPAID	Other paid staff
TOTPEMP	Total staff
LOCGVT	Local government revenues
STGVT	State government revenue
FEDGVT	Federal government revenue
OTHINCM	Other income
TOTINCM	Total Income
SALARIES	Salary costs
BENEFIT	Benefit costs
TOTEXP	Total salaries and benefits expenditures
TOTEXPCOL	Total expenditures on library materials
OTHOPEXP	Expenditures on other
TOTOPEXP1	Total operating expenditures
CAPITAL	Capital expenditures
BKVOL	Book volumes owned
AUDIO	Audio items owned
VIDEO	Video items owned
SUBSCRIPT	Subscriptions to periodicals
DUPLI	Hours open at all service outlets
ATTEND	Annual visits to the library
REFERENCE	Reference questions answered
TOTCIR	Total Circulation
LOANTO	Interlibrary loans to the library
LOANFM	Interlibrary loans from the library
KIDCIRCL	Children's circulation
KIDATTEND	Attendance at children's programs

Darien Public Library (CT)

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Percentile Comparisons for all Libraries in Population Grouping – 10 K

Population of 10,000 to 24,999

Number of Libraries in this Population Category: 1,672

Measurement Category	HALPR Weight	75	50	25
Expend. per capita	3	\$27.14	\$16.89	\$9.87
Percent Budget to materials	2	19%	16%	13%
Materials Expend. Per capita	2	\$4.56	\$2.73	\$1.49
FTE staff per 1,000 popul	2	0.7	0.5	0.3
Periodicals per 1000 residents	1	12.0	8.1	4.9
Volumes per Capita	1	4.2	3.1	2.2
Cost per circulation (low to high)	3	\$1.90	\$2.63	\$3.77
Visits per capita	3	6.2	3.9	2.4
Collection turnover	2	2.9	2.1	1.5
Circulation per FTE Staff Hour	2	9.1	6.8	5.1
Circulation per Capita	2	9.8	6.5	4.1
Reference per capita	2	0.9	0.5	0.2
Circulation per hour	2	51.6	33.5	20.8
Visits per hour	1	33.3	19.9	12.2
Circulation per visit	1	2.3	1.6	1.2

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Sources for Further Information:

1. *"Great American Public Libraries: HAPLR Ratings, Round Two,"* by Thomas J. Hennen Jr. in **American Libraries** magazine. September 1999. Pages 64 to 67. Columbus Metropolitan Library is ranked number 1 nationally in the over 500,000-population group.
2. *"Go Ahead, Name Them: America's Best Public Libraries."* By Thomas J. Hennen Jr. **American Libraries** magazine. January 1999. Pages 72 to 76. Columbus Metropolitan Library is ranked number 3 nationally in the over 100,000-population group.
3. *Hennen's American Public Library Rating Index Home Page*
<http://haplr-index.com>
The author has a home page on the World Wide Web with further information on the rankings and scoring for libraries. It also includes ordering information for individualized ratings for public libraries.
4. *Federal-State Cooperative System*
<http://nces.ed.gov/surveys/public.html#contents>
Nationwide public library statistics are collected and disseminated annually through the Federal-State Cooperative System for public library data (FSCS). FSCS completed the collection of 1991 data in July 1992. Statistics are collected from nearly 9,000 public libraries.
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